

SOCIAL SERVICES SUPPORT

The practical help and resources you need.

Our social workers can help with practical matters like sorting insurance issues, medical leave papers, funeral arrangements, and more. They also assist with resource referrals like in-home caregiver services. Our social workers are great for caregiver support because they understand the frustrations and joys that come along with caregiving.

Susan Edwards, LCSW, has been a social worker for over 20 years. She provides emotional support for our hospice patients and their families. She is a wife and mother of two adult sons.



She enjoys volunteering at the local Equine Assisted Therapy Center and spending time with her two dogs.

Angelica Powell, MSW, is a Medical Social Worker who is originally from Dayton, Ohio. She relocated to Indiana in 2017. Angelica recently finished grad school at Indiana Wesleyan University with a Masters in social work. Prior to joining hospice, Angelica had many years of experience working with people in long-term care as well as community base services. Angelica has a passion for working with people. She enjoys spending time with family and traveling when she is not helping others.



What Does Hospice Offer?

Our goal is to keep patients comfortable and provide support at home so they can enjoy quality time with their families during their final months. Our services include:

- Medical and nursing care with a focus on pain and symptom control.
- Access to a member of our hospice team 24 hours a day, 7 days a week.
- Medical supplies and equipment as needed.
- Counseling and social support to help patients and their families with psychological, emotional, and spiritual needs.
- Nutritional counseling.
- A hospice aide for personal care.
- Respite care for caregivers, family, and others caring for the patient.
- Volunteer support, such as preparing meals and running errands.
- Bereavement counseling and support for loved ones for thirteen months following the death of the loved one.



Suburban Hospice



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After the Death: What Do We Do Now?

Throughout a family's time in hospice care, we are blessed to be able to build caring relationships of support and comfort. Often after the death of a loved one, we are asked, "What do we do now?"

Soon after experiencing a loss, families have many details to sift through. It can be challenging to navigate end-of-life documentation, close out accounts, and more, all while grieving the loss of a loved one.

Supportive Care
Services



AFTER THE DEATH: WHAT DO WE DO NOW?

To help relieve some of the stress and pressure of obtaining documents and making arrangements, below is a list to help you navigate throughout this process.

- ✓ Locate existing funeral and burial prepaid plans



- ✓ Make funeral, burial, and or cremation arrangements if not already completed

- ✓ Contact Veterans Administration to see if there are any burial benefits (if applicable)

- ✓ Secure the property; lock up the deceased's home and vehicle while going through the legal process

- ✓ Forward all mail

- ✓ Notify the deceased's employer, ask about paychecks and benefits that may be due. Inquire about life insurance policy through employer

- ✓ When available, secure certified copies of death certificates. Be sure to get

extra copies to close out bank accounts and other open accounts

- ✓ Locate the will or documents that may be in the deceased's living environment to help learn more about all estates and honors
- ✓ Meet with a trust and estates attorney to help understand how to deal with assets
- ✓ Contact probate city and or county to inquire about debts and liabilities to ensure they have been paid
- ✓ Make a list of all assets such as personal property, bank accounts, house, car, furniture, jewelry, etc. Contact an attorney to obtain information on the laws on assets and what's needed for each asset
- ✓ Make a list of bills and share with the executor to ensure expenses are taken care of
- ✓ Cancel services no longer needed
- ✓ Notify Social Security Administration, life insurance companies, banks, and other financial institutions and credit agencies of your loved one's death
- ✓ Cancel driver's license
- ✓ Close credit card accounts
- ✓ Terminate insurance policies
- ✓ Delete social accounts if applicable

Suburban Hospice

Suburban Hospice began in 1996 as Hancock Hospice Care after Dr. Thomas Whitaker discovered that there was a real need for end-of-life care in Greenfield and surrounding areas. Since that time, we have supported thousands of families as they go through this sacred and important time. In 2019 and 2020, our hospice was rated in the top 5% of hospices in the nation in patient satisfaction (and the only hospice in the state of Indiana to earn that distinction). We feel blessed to be able to use our gifts to serve families in our community and provide excellent medical and interdisciplinary care with love and compassion.

Hospice care gives patients and their families the support they need to enjoy their time together at the end of life. Instead of "fighting" illness or seeking curative measures, families can relax, knowing that their loved one's symptoms are managed, and concentrate on what matters most.

"The healthiest response to death is to love, honor, and celebrate life."
— Dr. Ira Byock



Our Trees of Life share the names of friends and loved ones.